

Industry vertical: Petrochemicals

Technology Siebel

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Infuse Technology: Oracle Application Testing Suite, Oracle Application Management Suite

Infuse Services: Performance Engineering Software Quality Strategy

Infuse Solutions: ERP Testing

Objectives

- To identify business processes based on a principle of high volume, poor performance and mission criticality
- To benchmark and tune the poorly performing business processes
- To assess current techniques can give best practice advice

Approach

- Infuse for Performance Engineering
 - Assess current performance engineering approach using PTAM
 - Collaborate with application stakeholders
 - Benchmark and tune Siebel
- Implement Application Monitoring using Oracle Application Management Suite

Results

- Improved response time of the worst performing transaction by 75%, 30% average response time improvement
 - Infuse Performance methodology customized to specific customer's Siebel topology
 - Deployed performance monitoring for Siebel using RUEI
 - The client has adopted our advice and recommendations and built this into the 'DNA' of the programme
 - Ongoing annualised revenue for Infuse and its partner
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